



SAFARISTAFF INTERNATIONAL
training & recruitment solutions

TITLE : Camp Manager
KZN, South Africa.

KEY OUTPUTS:

- Prepare welcome and departure notes for guests
- Check guests in during the day and manage dietaries, children, or any other special requests
- Implement and follow the BOPs
- Host guests during the day - meet them back from drive and assist with any request they have
- Ensure that all products that come into contact with the guest are consistently of the correct standard
- Check set ups for breakfast, lunch and dinner
- Make sure the main area is always tidy and styled to the BOPs
- Host guests at meal times and check smooth running of service from the kitchen and waiters
- Work closely with waiters and HODs to maintain a high service standard
- Assist in any other departments as and when required
- Host children's activities at the lodge
- Provide superior service and quality to guests
- Must enjoy working with children and be creative when planning fun children's activities

SKILLS REQUIRED:

- Communication skills - with guests and fellow staff members
- Standard of your work must exceed the standard of the lodge
- Good organisational ability
- Lateral thinking ability
- Initiative
- Must adhere to World Class Hospitality and Service Standards
- Professional, courteous, hospitable to guests
- Must be able to cope under pressure to meet guests needs
- Must be able to lead people and correct things when needed
- Honest, have good integrity, proactive and driven person who has career ambitions

KNOWLEDGE REQUIRED:

- Hospitality
- Environment
- The surrounding communities
- The country
- Valid unendorsed SA driver's license essential.

PREVIOUS WORK EXPERIENCE REQUIRED:

- Experience in the service industry especially in dealing with guests and staff
- Previous camp manger/ safari host experience an advantage
- Previous experience in working with kids an advantage

